

Hotel Policy & Rules

Guest are requested to follow the Hotel Policy & Rules listed below, which we established under Article 10 of the terms and conditions for accommodation contracts with the purpose of allowing all guests to stay here safely and comfortably. The hotel may refuse accommodation or the use of any of hotel facilities when rules are not observed. Please note that we assume no responsibility for any accidents resulting from negligence in following the Hotel Policy & Rules.

Provisions:

1. Please check the evacuation route indicated on the map on the back side of the guestroom door, as well as the location of the emergency exit of each floor.
2. Do not smoke in the guest room or any other area close to objects that may catch fire.
3. Do not use any heating or cooking devices in the guestroom.
4. Do not bring anything to the hotel that may disturb other guests. In particular, refrain from bringing in dogs, cats, birds or any other pet, combustible, inflammable or malodorous substances, or anything whose possession is legally prohibited.
5. Please refrain from using rude words or engaging in behavior that may upset other guests, especially alcohol-induced or violent behavior.
6. Please refrain from gambling or any other act which is injurious to public morals.
7. Members of organized crime groups, members of organizations concerned with organized crime groups, individuals concerned with organized crime groups or related organizations, and members of other antisocial forces are requested to refrain from staying at the Hotel. Guests identified as any of the above after making reservations or while staying at the Hotel will become ineligible to use the Hotel at that point.
8. Please refrain from having visitors in your room.
9. Do not use guestroom for any purposes other than your stay.
10. Please confirm the door is locked when you leave the room during your stay. Lock the door with the chain while you are in the room, especially before going to bed. When someone comes to your room, confirm who it is through the door scope or with the door half open and the chain on.
11. Do not use sleepwear or slippers outside of your room, such as in the corridor or lobby.
12. Do not distribute any advertising matter or sell any goods to other guests in the hotel without permission from the hotel.
13. Do not move any facility or equipment in the guestroom without permission from the

hotel.

14. If any of the hotel's indoor or outdoor facilities or equipment is damaged or lost, the guest who has caused such damage or loss is required to pay the actual expenses.

15. When using the restaurant bar or other facilities by signature (instead of paying at the time of use), please show your room key or card (key book) without fail.

16. Please note that traveler's checks are the only checks we accept.

17. Please note that when you use the phone in the guestroom, a facility usage fee will be added to your bill.

18. The guest is requested to pay the room charges in advance in principle. Any additional charges that may arise during your stay are to be paid on checking out or at the time of use.

19. Please understand that we charge 10% of the bill as a service charge. We decline to accept tips for our employees.

20. Please use the deposit safe (free) equipped in the guest room for the safe keeping of cash and valuables. We may otherwise not assume any responsibility for any loss or theft of cash or valuables unless the loss or the theft is caused by our gross negligence or by intent.

21. Items left by guests in their rooms or other hotel facilities shall be handled as stipulated by the applicable law.

22.

(1) The Hotel may revise these Rules at the Hotel's own discretion.

(2) In the case where the Hotel intends to revise these Rules, the fact of such revision will be made, the content of these Rules after such revisions and the date on which such revisions take effect will be notified on the Hotel's website by no later than one (1) month prior to the date on which the revisions are due to take effect.

(3) In the case where the guest has used the Hotel services based on these Rules on or after the date on which the revised Rules take effect, it will be regarded that the guest has agreed upon the revisions hereto.

(4) The construction, interpretation and effect of these Rules are governed by the laws of Japan.